## **Donation Policy & Privacy**

Bharat Rural Livelihoods Foundation (BRLF) respects your privacy and treats all information about your donations with the highest level of confidentiality.

### **Privacy & Data Protection:**

- We collect personal information (such as name, address, email, and payment details) only for processing your donation and sharing acknowledgements.
- We do not trade, sell, or share your personal information with any third party, except as required by law.
- Donors can request to remain anonymous or to be removed from our mailing list at any time.

#### **Use of Donations:**

- All contributions are used for BRLF's programs and activities supporting deserving students and rural livelihoods.
- In case of surplus funds for a specific campaign, they may be redirected to similar initiatives with mutual consent.

#### **Acknowledgement & Transparency:**

- Donors will receive acknowledgement receipts for their contributions.
- BRLF's reports are available on request for transparency.

# **Refund Policy:**

- Donation refunds may be considered only in case of an erroneous transaction.
- Requests must be made in writing within 2 days of the donation with proof of payment.
- Refunds cannot be processed if tax exemption certificates have already been issued.

## **Security:**

• We use secure systems and encryption protocols to protect your personal data.

For any queries, please contact us at:

info@brlf.in | 011 - 46061935